



# Town of Holbrook

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BOARD OF SELECTMEN  
Board of Public Works

Dear Holbrook Residents and Businesses,

This letter is to all residents and business owners that are connected to the town's sewer system or will be in the future. It is intended to provide you with MWRA instructions about what not to flush down a toilet. We have been experiencing an alarming number of clogged pumps at our sewer pump stations recently because of harmful materials being flushed down toilets or poured into drains. The pumps in these stations are designed to handle water, human waste and tissue paper only.

Examples of what should not be flushed down toilets or poured down drains are as follows:

- Cloth rags or towels
- Baby wipes, toilet wipes, towelettes, disinfecting wipes, or cloth wipes of any kind (even if the container indicates that they are "flushable")
- Paper (other than toilet paper/tissue)
- Medications (prescription or over-the-counter) and the containers
- Feminine hygiene products of any kind
- Beauty products, Q-tips, dental floss
- Plastics of any kind
- Grease of any kind -- especially cooking grease
- Garden supplies (such as pesticides, fertilizers)
- Paint, varnish, paint remover
- Motor oil, gasoline, or any explosive material

None of the above items should ever go into the public sewer system and also should not be flushed into a septic tank. Instead, all of the products mentioned should be thrown out with the trash and disposed of properly. Remember... only water, human waste and tissue paper should be flushed down toilets. Clogged pumps lead to sewer backups and costly repairs. In some instances, waste material can back up into your home or business and lead to an unpleasant mess and clean up for you.

Please share this information with all members of your household, employees and customers. If you have a service provider come in to clean your home, please be sure to pass this information on to them as well.

Thank you in advance for your anticipated cooperation in this most important matter.

Interim Town Administrator Jim O'Mara

If you have any questions about this letter please feel free to call Chris Pellitteri, Director of the Public Works Department at (781) 767-1800.

In an emergency please call Holbrook Regional Emergency Communications Center at [\(781\) 767-6461](tel:(781)767-6461)